



Dual Fuel

£200 Discount terms and conditions. All defined terms used below shall have the meaning in the Contract Document, unless otherwise stated.

The Customer must enter (or have entered for either one of gas or power) into contracts with npower for the supply of both power and gas for a minimum period of one year (the “Minimum Period”) and the Customer must ensure npower is registered in respect of each MPAN / MPRN (as applicable) on the Effective Date. Each contract must be with the same Customer, but the supplies are permitted at different sites.

Where the Customer has an existing contract with npower for one fuel type, it may qualify for a discount of £200 where it enters into another contract with npower for the other fuel type. Where the existing contract has less than one year to run, this must be extended by the Minimum Period; so that each fuel type is purchased for the Minimum Period. Customers who currently take both fuel types from npower are not eligible unless they enter into new contracts for sites not supplied by npower.

The Customer must pay for both supplies by monthly direct debit throughout the Minimum Period.

A single, one-off discount in the sum of £200 (the “Discount”) will be applied to (a) in the case of an existing supply Customer, to the power invoice generated immediately following successful registration for the new supply of either gas or power and (b) in the case of a new supply of both gas and power, to the power invoice immediately following supply of both. npower may use the Discount to set off against any amounts payable by the Customer. npower will not apply the Discount to any invoice where the total amount due on it is less than the Discount to be applied. In such circumstances, the Discount shall be applied to the next invoice charging a sum which exceeds the Discount. Where the Discount is capable of application to more than one invoice, npower, acting in its sole discretion, shall determine the invoice to which the Discount will be applied. No cash equivalent will be paid.

If a change of ownership takes place at any site or any site becomes vacant during the Minimum Period, npower may withdraw the offer of the Discount (including recovery of the Discount where this has been applied to an invoice) from the Customer in relation to that site.

npower reserves the right to amend and or withdraw this offer at any time without notice and or any further liabilities towards the Customer.



Business Solutions