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**Products &
contracts**

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Products & contracts

Easy access to all your product and contract information in one place. You can also check your contact documentation, terms and conditions and renewal dates, update details and check out other product options.

1 Account search

Search for your current gas and/or electricity contracts by account name or number, MPAN, MPRN or address (you can find all this information on your contract or invoice).

2 Download contract details

Click here to download contract details and terms and conditions in PDF format.

3 Contract details

Select here to change or update your contract details or add a Direct Debit payment (see over page for more).

4 My Contracts

This displays a list of all your previous and current contracts with us.

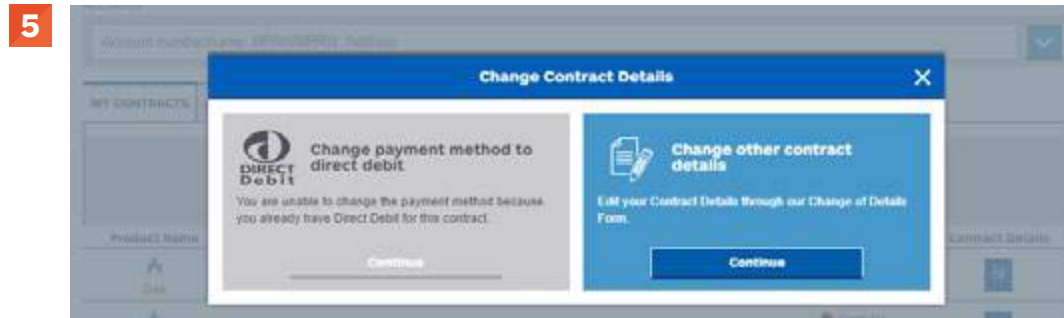
Product Name	Contract #	Start Date	End Date	# of Sites	Download	Contract details
Gas	Q00031676	11/03/2019	30/03/2020	1	Contract T&Cs	Contract details
Gas	Q00033782	01/04/2019	31/03/2020	1	Contract T&Cs	Contract details
Electricity	Q00034629	01/04/2019	31/12/2020	2	Contract T&Cs	Contract details
Electricity	Q00034630	01/04/2019	31/12/2020	2	Contract T&Cs	Contract details
Electricity	Q00034630	01/04/2019	31/12/2020	2	Contract T&Cs	Contract details

Confused by any industry jargon?

If you would like to double check your MPANs from your MPRNs, then visit our 'Glossary' page at npower.com/business-solutions/your-account/glossary for a full explanation.

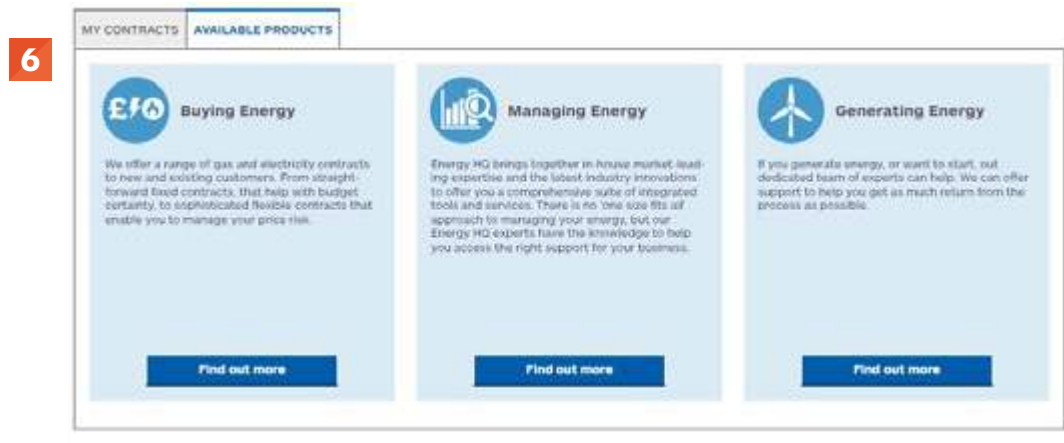
5 Change Contract Details

When you select 'Change contract details' you have the option to add Direct Debit payment details or update other aspects of your contract, for example by asking for your site or invoicing address to be updated.



6 Available Products

This section provides links to further information if you are looking for additional support when buying, managing or generating energy.



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If you would like to double check your MPANs from your MPRNs, then visit our 'Glossary' page at npower.com/business-solutions/your-account/glossary for a full explanation.



npower.com/dashboard

Visit npower.com/dashboard to register your account and log in today.

If you have any questions or would like to know more about Dashboard, please contact your Client Lead or Account Manager.

Alternatively you can call our Customer Contact Team on 0800 138 2322.

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 should be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

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