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My Profile

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This section allows you to manage how you use Dashboard and access rights for others in your organisation.

1 Accessing your profile

Access your profile details or select to check or update user management options or log out of Dashboard here.

2 My Profile

The 'My profile' section allows you to store and update your personal information and contact details.

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3 Account access

The 'Account access' tab (coming soon) will let you manage Dashboard access and permissions within your organisation.

Store user access details for Dashboard and update as colleagues move jobs, leave or join your organisation.

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4 Marketing preferences

Marketing preferences allow you to select how you would like to receive information from nBS on new products and solutions.

5 Communications preferences

Communications preferences allow you to manage how you would like to receive mandatory industry information from us, plus select or update your preferred invoice delivery method (e.g. email or post).

Confused by any industry jargon?

If you would like to double check your MPANs from your MPRNs, then visit our 'Glossary' page at npower.com/business-solutions/your-account/glossary for a full explanation.



npower.com/dashboard

Visit npower.com/dashboard to register your account and log in today.

If you have any questions or would like to know more about Dashboard, please contact your Client Lead or Account Manager.

Alternatively you can call our Customer Contact Team on 0800 138 2322.

Phone calls: We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 should be free if you are calling from a business mobile or landline but this will depend on your contract. Please check with your operator for exact charges.

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