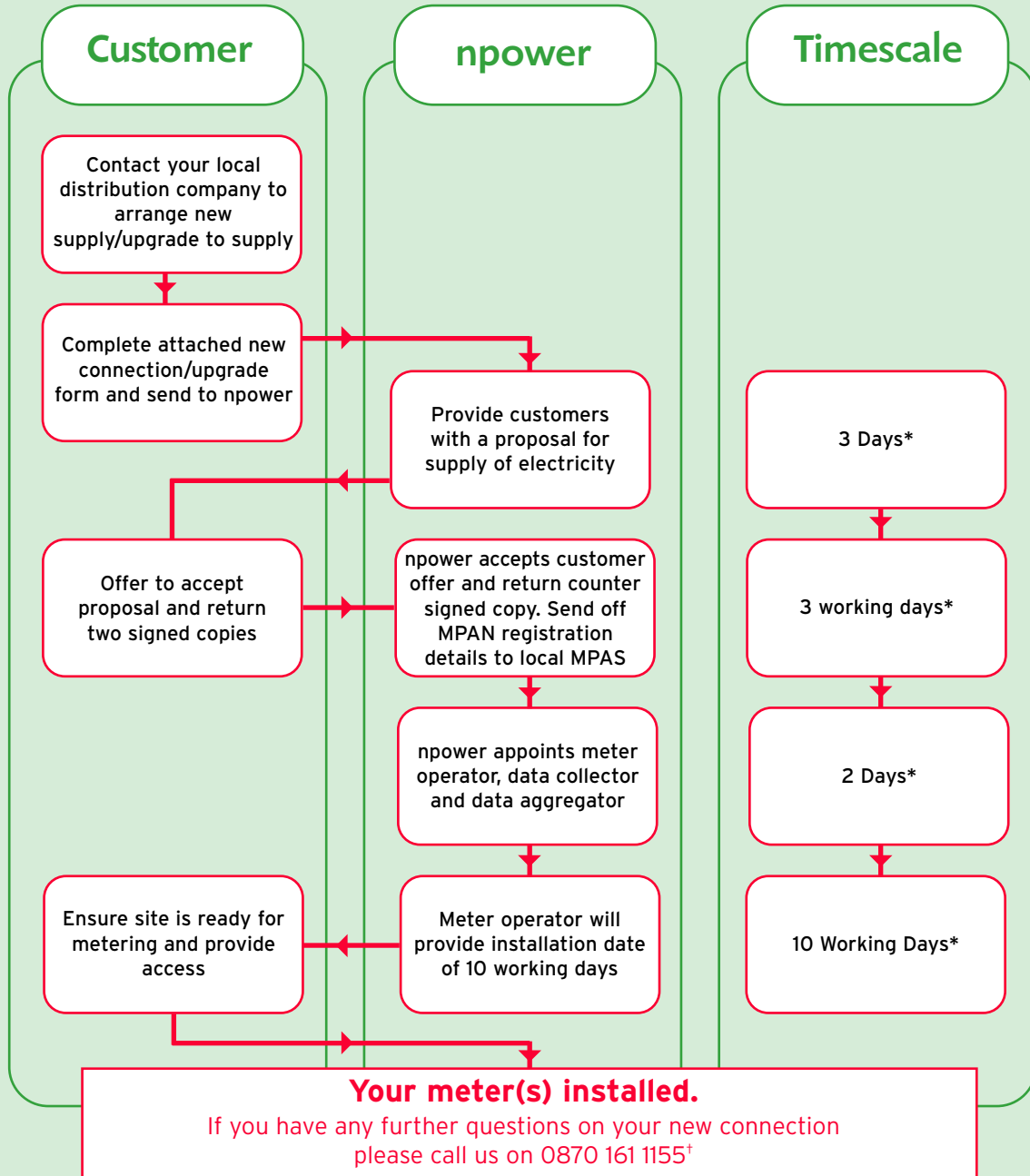


Electricity new connection process

The following chart illustrates the process for setting up a new electricity connection and responsibilities with each party. Please follow the guidelines under 'customer'.



Power Connections

For more information on how npower can design and install your electrical connections please contact our team on **0121 541 2783[†]** or email **powerconnections@npower.com**



*All time scales are approximate.
[†] Telephone calls may be monitored and recorded for security and quality control.
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