

Domestic Heating Installations

The backbone of the company, the Domestic Heating Installations division is where SPI began. From the removal of old solid fuel boilers to the installation of full domestic gas central heating systems, SPI have completed high quality domestic heating installation services since 1965.

Now benefiting from the support of our other divisions, which are an off-shoot of Domestic Heating Installations - Gas Services, Electrical and Plumbing, it has experienced significant growth. The directors of SPI all began their careers here before developing the newer divisions and these can be combined to provide a complete internal refurbishment package.

As well as installation, we employ qualified technicians to operate a 24-hour emergency call-out service with a fast response time, complimenting our daily contract works. This service is available 365 days a year, enabled by our regional on-call operatives.

We aim to complete 8,000 installations annually and we currently provide maintenance for around 60,000 properties, offering a 24-month warranty on all works undertaken. If we install it, we will maintain it.

Our clients cover the entire Midlands area and include housing associations, private domestic users and most local authorities. We work on recommendation, finding that the number of satisfied customers we have increases our customer base. By remaining customer focused from installing one radiator to installing and maintaining entire systems we live up to our motto of 'Large Enough to Matter, but Small Enough to Care.'

SPI are committed to employing local people wherever possible and operate a strict equal-opportunities policy. We also operate a training policy for continuous training of apprentices and existing staff, ensuring our resources remain updated, supplying a reliable and dependable service.

Best practice and best value are standard with all our services and nowhere is this more important than when supplying public sector organisations and local authorities. We operate a partnership principle with our clients, whatever the project.

Our reputation for providing the highest quality domestic heating installations and maintenance, with our record of customer care and site safety is coupled with that of our personal touch, guaranteed with a family business. Whatever your requirements from SPI, you will deal with key people in the company who will ensure you receive personal attention to the highest professional standards.

Co-operation of your company has always been of the highest order, with good tenant relationships and value for money."

Bromsgrove District Council

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